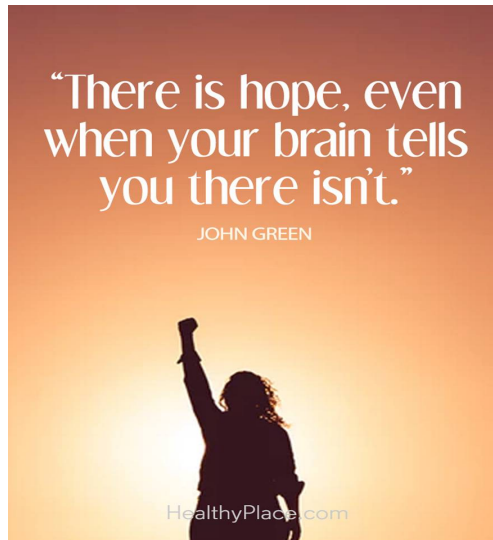


COVID-19 (Week 14) NEWSLETTER

We continue to be resident COVID-19 free!

#Break the Chain



This week's updates are noted below:

- Donations have been received from:
 - Joanna Faulconer donated special essential oil goodie bags for all of the team members;
 - Robbie Berry donated Mary Kay lotion for CNA recognition week
- Window visitation has started with the designated windows and appointments. Please call our Social Workers to schedule a time to window visit at the designated windows. This is one more effort to keep each of you in touch with your loved ones. This is a very trying time for everyone, so thank you to all for your understanding.
- The weather is getting warmer which promotes going outside to enjoy fun outdoor activities. We realize that vacations are starting and people are not always being as cautious while on vacation as they are at work. We, therefore, have implemented a process to ensure that our team members are safe prior to returning to work in order to protect other team members and residents.
- As you have all been contacted, you are aware that we have had one team member test positive for COVID-19. This team member self-quarantined immediately when there was realization of being exposed, even prior to being tested. We continue to do everything we can to ensure the residents are not exposed, i.e., masking is mandatory for everyone, even residents who choose to come out of their rooms. We have been encouraging all residents to remain in their rooms as an extra precaution, even prior to this event. There is continuous training with team members and residents on hand-washing/sanitizing and proper use of PPE. Rest assured that we are observing and re-educating on an ongoing

basis. The health and well-being of our residents and team members is of the utmost importance to us. We are working very closely with the Virginia Department of Health and following their guidelines relative to testing and infection control processes, ongoing. They are the ones that make the decision whether to test all or not.

- There has been no change relative to when the nursing facilities will open, i.e., in the LAST phase, but we will keep you informed if something changes.
- REMINDER—we are here to assist you with Face Timing your loved one. Please do not hesitate to contact us for assistance. We have the equipment. As long as you have a Smart Phone, we can make it work.
- We continue to have a good stock of PPE.
- Donations of non-perishable food items for our team members are still being accepted.
- Remember, to send our team members a card of thanks. They are truly HEROES and working very hard to keep your loved ones safe.

Thank you all for your continued support and understanding. We appreciate your cooperation with the necessary restrictions. Each day is a new day and we are working toward continued safety for our residents.

All updates are on Facebook and our website.

Yours to count on—

Pamela E. Doshier, NHA, MBA, CDP

Administrator