

COVID-19 (Week 17) NEWSLETTER

We continue to be resident COVID-19 free!

#Break the Chain



This week's updates are noted below:

- **Donations** have been received from:
 - We have received a small donation of cloth masks. Thank you!!
 - **WE ARE IN NEED OF SOME MORE CLOTH MASKS**
- The Commission Board extends their sincere thanks to each and every team member for helping to keep our residents safe and healthy. And, for the knowledge that was shared with the State Surveyor related to our Infection Control processes during our Focused Infection Control Survey. Our team members did an awesome job and were very knowledgeable. Thanks to all and keep up the great work!!
- We wish to recognize our CNAs as **National CNA Week** starts 6/18. Our CNAs are very **SPECIAL** people. They are in the trenches working very hard to ensure that your loved ones are receiving quality care. Their job is not an easy one, but they approach it with pride and love for our residents. We laud them for their caring attitudes and truly **EXCEPTIONAL** performance. There is a national professional association known as NAHCA specifically for CNAs and Assisted Living caregivers. They have more than 33,000 members. Nursing Assistants often take care of a minimum of 12 residents during their day. Nine out of ten are women working in this role with the median age being 37 years of age. Compassion fatigue, caregiver stress, and PTSD are common results that can occur with the continuous focused attention on empathy, caring, loving, and loss. Frequently, our CNAs can take the brunt of the angst from a resident, yet they continue to work diligently toward providing the best care with love. Please recognize our CNAs as the **Heroes** that they are, not as the villains they are often portrayed as in the media.
- **CONGRATULATIONS TO OUR TEAM!!** We just had our Focused Infection Control State Survey on Wednesday, last week. I am so proud of the team that

we have as the State Inspector indicated that we met all Standards. She complimented the team members she interviewed stating they were all consistent, on-point, wonderful, and knowledgeable. It was clear to her that they were doing what needed to be done to ensure the continued safety and well-being of our residents. **Thank you to our whole team!!**

- We continue to monitor the various phases for reopening our businesses throughout the Commonwealth. At this time, there is still no change as to when we will be able to open as we are following the Governor's guidelines and there is concern about a surge at some point. We want to be prepared and not take any chances. We do not anticipate any changes soon. We know this is tough on everyone, but we would rather be cautious than sorry. Your patience and understanding is greatly appreciated.
- REMINDER—Face Timing has been going well. Many residents have had the opportunity to speak with their loved ones in this manner. It brings many smiles to their faces. Please do not hesitate to contact us for assistance. We have the equipment. As long as you have a Smart Phone, we can make it work.
- We continue to have a good stock of PPE.
- Donations of non-perishable food items for our team members are still being accepted.
- Remember, to send our team members a card of thanks. They are truly HEROES and working very hard to keep your loved ones safe.

Thank you all for your continued support and understanding. We appreciate your cooperation with the necessary restrictions. Each day is a new day and we are working toward continued safety for our residents.

All updates are on Facebook and our website.

Yours to count on—

Pamela E. Doshier, NHA, MBA, CDP

Administrator